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Prevent - Promote - Protect

Press Release

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HEALTH DEPARTMENT HOME HEALTH AGENCY RECEIVES AWARD

Home Care of Central Illinois has recently received the “Patient Satisfaction Award of Distinction” from Fazzi and Associates. Fazzi is a national health care provider performance quality survey organization. This is the second time the Logan County Department of Public Health (LCDPH) home health agency has received the award in the past two years. This award is presented to home health agencies that have demonstrated superior performance in patient satisfaction for year 2014.

Don Cavi, Public Health Administrator at LCDPH stated “This award is well deserved and is credited to the outstanding effort that Melodye Crabtree and her staff put forth to assure patients receive the best care possible. Their commitment to excellence is an asset to the program, the agency and the citizens of Logan and surrounding counties.”

Based on overall patient satisfaction for year 2014, the LCDPH, Home Care of Central Illinois has been named a national “best practice” agency. Agencies named as national best practice agencies are proven leaders and have excelled in one of the most important measures of an agency quality program – patient satisfaction, according to Fazzi.

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Results from a comparative analysis of agencies from the Fazzi's National Patient Satisfaction database placed Home Care of Central Illinois in the top 25% for patient overall satisfaction and the likelihood of recommending their services.

Home Care of Central Illinois is a licensed, Medicare-certified, not-for-profit, home health agency operated through the Logan County Department of Public Health since 1981. Home Care of Central Illinois consistently offers quality care and patient satisfaction that meets or exceeds area, statewide and national averages.

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